



"The Window People'
CARDO WINDOWS INC.
109 GAITHER DRIVE
SUITE 309

PURCHASE AGREEMENT & RECEIPT

REP Donald Bradshaw

MT. LAUREL, NJ 08054 800-360-4400 - SALES • 888-227-8536 - INSTALLATION www.castlewindows.com

Measure Date / Time / Technician:

Authorization Code:

Ac-19808-2-b-4 vp/ct

THIS AGREEMENT is made this day of 10/10/2022 between Cardo Windows Inc. DBA CASTLE "THE WINDOW PEOPLE" ("Seller") and

Name: Street Address: County:

Patricia Bjorklund -5413 Pinehurst Drive New Castle

City, State, Zip: Customer Email:

Phone:

Wilmington DE 19808

Seller agrees to sell, and Buyer agrees to buy, all those materials and labor listed below and otherwise necessary to install the products listed in this Agreement as set forth in the following Specifications and in accordance with the Terms and Conditions below and on the subsequent pages of this Agreement.

All products listed in this Agreement are covered by Seller's Lifetime Transferable Warranty, a copy of which is provided to Buyer with this Agreement.

+ All Super Energy Saver Units Include:

↑ 100 % Virgin vinyl ◆ Welded sash and master frames ◆ Metal reinforced sash meeting rails ◆ Insulated Comfort Foam or Multi Chamber Frame Design ◆ Low E+ glass ◆97.7% Argon gas filled dual pane double strength glass ◆ Warm Edge Spacer System ◆ Full perimeter fiberglass insulation wrap ◆ Compression fit expanders ◆ Silicone caulking ◆ Complete clean up and haul away of all job related debris ◆ All New Custom Made Castle Windows to be installed within the existing jambs, header and sills (unless otherwise noted)

◆ STYLES: See product form for details.

+ ESTIMATED START DATE

02/10/2023

+ ESTIMATED COMPLETION DATE 02/11/2023

Total Cash Purchase Price - INCLUDES ALL TRADE INS / PROMOTIONS / DISCOUNTS

\$11,104

Method of Deposit Check Date Unpaid Balance

Check 10/10/2022 \$9,993

Check # Deposit Amount Balance To Be

751 \$1,111 Finance

Patrin Opeline

By:

Buyer: Patricia Bjorklund

X

Buver 2:

Page 1 of 18



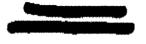
Castle
"The Window People"

CARDO WINDOWS INC. 109 GAITHER DRIVE SUITE 309

MT. LAUREL, NJ 08054 800-360-4400 • SALES • 888-227-8536 - INSTALLATION www.castlewindows.com

Customer	Information

Patricia Bjorklund 5413 Pinehurst Drive Wilmington DE 19808



Date: 10/10/2022

Rep: Donald Bradshaw

The following units will be installed by Castle Windows

Total number of units being removed Total number of units being installed

4

YES

CONDO ASSOCIATION & HOA & HISTORIC DISTRICT information:

Contact Name:

HOA

Al Bauman

Name of Development:

Fairway Falls

Phone Number:

561-654-6653

Email Address:

Fairwayfallsde@gmail.com

Name: Street Address: County: Patricia Bjorklund -5413 Pinehurst Drive New Castle

Multi Chambered [in lieu of Foam]

Phone: City, State, Zip: Customer Email:

302-897-0819 Wilmington DE 19808 pbj5413@gmail.com

2 Lite Casement - Castle Windows Super Energy Saver

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Quantity Exterior Color Grids

Frame Design

1 White No Grids Location Interior Color Capping Color Screen Type Living Room White Cocoa brown Full Screens

Detalls

3 Section Slider - Castle Windows Super Energy Saver

Quantity Exterior Color Grids

Configuration

1 Cocoa Brown No Grids 1/3-1/3-1/3 Location Interior Color Capping Color Screen Type Frame Design Bedroom 2 White Dark bronze Full Screens Multi Chambered [in lieu of Foam]

Details

Page 2 of 18 3 Section Slider - Castle Windows Super Energy Saver Location Office Quantity Interior Color White **Exterior Color** Capping Color Cocoa Brown Dark bronze Grids Screen Type No Grids **Full Screens** Configuration Frame Design 1/3-1/3-1/3 Multi Chambered [in lieu of Foam] Details 2 Section Slider - Castle Windows Super Energy Saver Location Master Bedroom Quantity Interior Color White **Exterior Color** Capping Color Cocoa Brown Cocoa brown Grids Screen Type No Grids **Full Screens** Frame Design Multi Chambered [in lieu of Foam] Details Additional Information • Mull removals included Acknowledgements & Notifications. - Measurements shown are for general calculations only. Actual measurements are determined by certified measure techs. - Any furniture must be moved at least 5 feet away from windows and/or doors to be replaced. - All Pets must be secured during installation as contractor will need access to inside and outside of house to complete installation. - All driveways shall remain clear during date of Installation. - Customer to paint/stain new interior trim. - Removal and reinstallation of alarm components will be the responsibility of homeowner. Castle will not responsible for reinstallation of alarm components or system.

Donald Bradshaw

10/10/2022

Date

Patren Byree

(Customer Initials)

Patricia Bjorklund

10/10/2022

Date



INSULATED GLASS WINDOW UNITS Lifetime Transferable Warranty

1. BASIC WINDOW UNIT

The Castle Window vinyl replacement windows are warranted against any defect in material and workmanship under normal use and service for as long as the window units remain within the opening that they were originally installed in.

2. INSULATED GLASS UNITS

The insulated glass units for all Castle Windows containing Low-E glass with argon gas are warranted to be free from material obstruction of vision cause by film formation, dust, dirt or moisture collection between the interior surface of the glass due to failure of the air-tight seal, under normal use and service, for as long as the window unit remain within the original opening for which it was installed. Castle Windows will provide replacement unit(s) free of charge, including labor.

3. GLASS BREAKAGE

Castle Windows will replace accidental glass breakage free of charge including labor for the life of the warranty.

4. TRANSFERABILITY OF WARRANTY

The Warranty extends to any person who is an owner of the property in which the windows were originally installed and to each transferee owner of such propertry and windows.

5. LABOR AND SERVICE

If your window or any part thereof is defective in a manner covered by this Warranty, we will replace the defective part with a new part at no charge.

6. CONDENSATION

No representation is made with respect to condensation on the windows, as condensation is the natural result of moisture in the house and changes in temperature and humidity. It does not indicate a defective window.

7. EXCLUSIONS

- This Warranty is made in lieu of all other expressed warranties
- In no event shall the company be liable for special, incidental or consequential damages or any delays in the performance
 of this warranty due to circumstances beyond its control.
- This warranty does not cover damage caused by vandalism, abuse, alteration, tampering, improper maintenance, negligence failure of structure, fire, lightning, hurricanes, tornadoes, or other acts of God.

If the window glass fails to meet the Warranty, Castle Windows will provide the replacement glass to you free of charge, including labor. Due to varying dye lots used in the manufacturing process of the glass variances in the tint of the glass may occur. This variance is caused by minimal variations between each dye lot used in the tinting of the glass.

Therefore, when replacement of the glass unit is required an exact color match to existing window units cannot be guaranteed.

Due to the unlimited time length of the warranty, should the glass unites or parts incorporated into any of its products become unavailable at the time of any claim under this warranty, Castle Windows reserves the right to substitute, at its sole discretion, any other component of equal or better quality as a replacement.

(800) 360 ~ 4400 CastleWindows.com



Proposal /Contract

Office: (302)737-8000 Fax: (302)737-8008

Charles 37 (1)				ebbie@EagleRoofing.
Customer Name: Ken Dyor-Klu	bau	Phone:		Date: 3 / /o/ /
Address: 5413 - Pinchurst	Dia	Email:	i	L'AIC.
<u> </u>	9086	Job Location:	.44.	J N
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IKO Pro 4 Roofing System □Cambridge AR □Dynasty AR Color:
Eave Protection-IKO Stormshield Ice & Water Shield installed on all eaves, rakes, valleys, along sidewalls, around chimneys and skylights
and the second manager of the second manager
Underlayment-CMI Sure Grip Synthetic or Summit synthetic (an equal alternative)on all areas not covered by Ice & Water
Edge Metals-Burger Building Products.
C 3 1/2" installed over the Ice & Water Shield on all rakes.
IKO Leading Edge self sealing starter strips.
Flashings-All plumbing pipe boots will always be replaced. Replace other flashings where necessary including apron flashings on sidewall steps and chimney, and on skylights only when replaced.
IKO Architectural Shingle with algae resistant granules. Installed to hurricane winds specifications.
IKO Hip & Ridge 12" Roofing System Cap Shingle
Warranty-Customer given IKO Limited "Lifetime" product warranty transferable to one new owner and matched be Eagle Roofing's workmanship warranty.
(Customer Signature)
GAF Timberline Roofing System Timberline HD
GAF Seal-A-Ridge ridge cap shingles Warranty-Customer given GAF Limited "Lifetime" product warranty transferable to one new owner and matched by Eagle Roofing's workmanship warranty.
GAF Seal-A-Ridge ridge cap shingles Warranty-Customer given GAF Limited "Lifetime" product warranty transferable to one new owner and matched by Eagle Roofing's workmanship warranty.
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GAF Seal-A-Ridge ridge cap shingles Warranty-Customer given GAF Limited "Lifetime" product warranty transferable to one new owner and matched by Eagle Roofing's workmanship warranty.
GAF Seal-A-Ridge ridge cap shingles Warranty-Customer given GAF Limited "Lifetime" product warranty transferable to one new owner and matched by Eagle Roofing's workmanship warranty.

CertainTeed Landmark Pro Roofing System Color: Notes: Not				
Eave Protection-Winterguard Waterproofing Ice & Water Shield installed on all eaves, rakes, valleys, along sidewalls, around chimneys and skylights.				
Underlayment-Roofers Select high performance underlayment on all areas not covered by Ice & Water Shield Edge Metals-Burger Building Products. Brown				
F 5 1/2" installed under the Ice & Water Shield on all eaves. C 3 1/2" installed over the Ice & Water Shield on all rakes.				
Flashings-All plumbing pipe boots will always be replaced. Replace other flashings where necessary including apron flashings on sidewall steps and chimney, and on skylights only when replaced. Certain Text Landmark Rep				
CertainTeed Landmark Pro Architectural Shingle-Installed to hurricane winds specifications. CertainTeed Hip & Ridge Roofing System Cap Shingle				
Warranty-Customer given CertainTeed limited "Lifetime" warranty transferable to one new owner and matched by				

Eagle Roofing's workmanship warranty. (50 year non prorated)

P.O. Box 1025 Hockessin, Delaware 19707



3023863999 info@loyaltypest.com

Inspection Date: 01/02/2023 Residential Pest Control Service Agreement Service Address Billing Address Name Patty Bjorklund **Patty Bjorklund** Address **5413 Pinehurst Drive** 5413 Pinehurst Drive Wilmington Wilmington State DE 19808 19808 Phone(Home) Phone(Home) This agreement is for an initial period of twelve months from the date of the first service and, unless canceled by the purchaser. Additional terms and conditions on reverse side. BASIC COVERAGE - TREATMENT OR INSPECTION FOR American Roaches Smokey Brown Roaches House Ants 87 Millipedes 7 Brown Banded Roaches * Mice Centipedes House Crickets German Roaches Rats Solitary Wasps \mathbf{z} Spiders 17 Oriental Roaches \mathbf{Z} Silverfish Farwigs Other EXPANDED COVERAGE Carpenter Ants Indoor Tick Control Boxelder Bugs Pharaoh Ants Indoor Flea Control Yellow lackets Exterior Ants Black Widow Spiders Hornets Clothes Moths $\bar{\Box}$ Stink Bugs SPECIAL INSTRUCTIONS CHILDREN: YES NO PETS: YES ONO Crawl Space Interior Access Ages: Types: Crawl Space Exterior Access Back Yard Access SERVICE FREQUENCY SERVICE MONTHS METHOD OF PAYMENT On Request Check one for month 🗆 Remit to Service Technicisa lan Feb Mar Che-Time May June July Oct Sep Nov Dec Pay From Work Order 🔲 3 time per year INTERIOR Х х X Cash Check# EXTERIOR Weekly X X Credit Card Bt - Wenkly Monthly Charge s Service Day: Monthly Monthly I authorize Loyalty Termito and Pest Control to automatically bill my Bi-Monthly Upon the end of your services with Loyalty Termite and Pest Control, we debit/credit card upon completion of will return to pick up any equipment including Rodent Bait Stations, and Traps that we have placed. Every Other Month each service. Quartorly Annually/Yearly YOU, THE BUYER, MAY CANCEL THIS TRANSACTION AT ANY TIME PRIOR TO SERVICE CHARGE MIDNIGHT OF THE THIRD BUSINESS DAY AFTER THE DATE OF THIS TRANSACTION. The initial service will occur within 30 days of the date of the contract and he completed as set forth herein. Initial Service Charge \$525.00 I UNDERSTAND THAT THIS AGREEMENT IS FOR AN INITIAL PERIOD OF TWELVE MONTHS Sale Tax \$ Patty Bjorklund 01/07/2023 Regular Service Charge 01/04/2023 Company Representative Signature Ceyron Cran **Total Annual Amount** \$525.00 Company Representative (Print name) Amount Remitted with Agreement \$



We Get It Right. Guaranteed.

Burns & McBride Home Comfort 18 Boulden Circle Ste. 30 New Castle, DE 19720 www.burrisandmcbride.com

BILL TO

SHARKEY, PATYL 5413 Pinchurst Drive Wilmington, DE 19808 USA

INVOICE 141746055 INVOICE DATE Oct 07, 2025

JOB ADDRESS SHARKEY, PATTI

5413 Pinchurst Drive Wilmington, DE 19808 USA Completed Date: 10/7/2025 Technician: Dave Gorman

Payment Term: Due Upon Receipt

Due Date: 10/7/2025

BECER STION OF WORK

Service and cleaned ac unit the dual capacitor was weak calling for a 40 it was down to 30 mfd, replaced it ran and checked ac running ok at this time. Unit is 24 years old and has Freon in it recommend upgrading unit

TASK	DESCRIPTION	QTY	PRICE	TOTAL
89-0090	PREV MAINT - AIR CONDITIONER: Annual preventative maintenance on your Air Conditioner or Heat Pump. This service includes: - Replacing standard sized (16x20 - 16x25 - 20x20 - 20x25) 1"thick fiberglass air filter - Clearing the condensate drain line - Clean the Outdoor Coil - Check Refrigerant Pressures & Temperature Split - Check all Electrical Functions & Safetics	1.00	\$189.9 5	\$189.95
73949	DUAL CAPACITOR: DUAL CAPACITOR: DUAL CAPACITOR *- 15/5 To 50/5 MFD, 370/440V, Oval or Round - The compressor and fan motor in your outdoor unit has a booster pack to get started. This booster pack is called a capacitor. It has a power rating on the side & yours is out of specs. If we do nothing today, this will eventually lead to a failed capacitor, and in the best case scenario you will have us back for a "no cooling (or no heat with a heat pump)" call where we will have to charge you for a diagnostic fee plus this capacitor. In worst case scenario, we find out that the failed capacitor caused the compressor or fan motor to overwork and one (or both) of them need replaced as well. We can avoid this entire scenario by being proactive and taking care of it today.	1.00	\$350.00	\$35 0.0 0

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I authorize Burns & McBride Home Comfort to charge the agreed amount to my credit card provided herein. I agree that I will pay for this purchase in accordance with the issuing bank cardholder agreement.

Put Alley

Sign heru

(f) 10/7/2025

Invoice #141746055



Horizon Services 307 Ruthar Drive Newark, DE 19711 (302) 762-1200

BILL TO Patti Sharkey 5413 Pinehurst Drive Wilmington, DE 19808 USA

> INVOICE 4239234

INVOICE DATE May 31 2024

JOB ADDRESS Patti Sharkey 5413 Pinehurst Drive

Wilmington, DE 19808 USA

Completed Date:

Payment Term: Due Upon Receipt

DESCRIPTION OF WORK

Replaced defrost board and sensors, contactor as well. TASK DESCRIPTION QTY PRICE TOTAL HVS-CHP-ECA-Replace Defrost Board: 000009 We offer a professional solution to replace a faulty or malfunctioning 1.00 \$817.70 \$817.70

defrost board in your HVAC system, ensuring efficient and reliable defrosting operations. Our service includes:

- 1. Assessment: Our technicians will assess the condition of your HVAC system's defrost board and diagnose any issues affecting its functionality.
- 2. Defrost Board Selection: We'll select a compatible defrost board that matches the specifications and requirements of your HVAC system, ensuring proper compatibility and functionality.
- 3. System Shutdown: We'll safely shut down the system, isolating it from power sources to ensure a safe replacement process.
- 4. Electrical Disconnection: Our skilled technicians will disconnect the electrical connections from the existing defrost board, adhering to proper electrical safety protocols.
- 5. Defrost Board Removal: We'll carefully remove the old defrost board, taking precautions to prevent any damage to the wiring or other system components.
- 6. New Defrost Board Installation: Our experts will professionally install the new defrost board, ensuring proper alignment, connection, and secure wiring.
- 7. Electrical Connection: We'll reconnect the electrical wiring to the new defrost board, ensuring proper connections and adherence to industry standards.

- Testing and Calibration: After installation, we'll test the system
 to ensure the new defrost board is functioning correctly, and
 we'll make any necessary adjustments for optimal defrosting
 operations.
- System Startup: Once the replacement is complete, we'll restart the system, verify proper operation, and make any necessary adjustments for optimal performance.

Trust our reliable service to replace the defrost board in your HVAC system, ensuring efficient and reliable defrosting operations, and maintaining the proper functioning of your system in colder temperatures.

HVS-CHP-ECA-00004

Replace Contactor:

We offer a professional solution to replace a faulty or malfunctioning contactor in your HVAC system, ensuring proper control of electrical current flow and reliable operation.

Our service includes:

- Assessment: Our technicians will assess the condition of your HVAC system's contactor and diagnose any issues affecting its functionality.
- Contactor Selection: We'll select a compatible contactor that matches the specifications and requirements of your HVAC system, ensuring proper voltage rating and electrical compatibility.
- System Shutdown: We'll safely shut down the system, isolating it from power sources to ensure a safe replacement process.
- Electrical Disconnection: Our skilled technicians will disconnect the electrical wiring connected to the existing contactor, adhering to proper electrical safety protocols.
- Contactor Removal: We'll carefully remove the old contactor, taking precautions to prevent any damage to the wiring or other system components.
- New Contactor Installation: Our experts will professionally install the new contactor, ensuring proper alignment, connection, and secure wiring.
- Electrical Connection: We'll reconnect the electrical wiring to the new contactor, ensuring proper connections and adherence to industry standards.
- Testing and Calibration: After installation, we'll test the system
 to ensure the new contactor is functioning correctly, and we'll
 make any necessary adjustments for optimal performance.
- System Startup: Once the replacement is complete, we'll restart the system, verify proper operation, and make any necessary adjustments for optimal performance.

Trust our reliable service to replace the contactor in your HVAC system, ensuring proper control of electrical current flow and reliable system operation.

PAID ON

TYPE

MEMO

AMOUNT

1.00 \$326.40 \$326.40

5/31/2024

Visa

51.144.10

MEMBER SAVINGS	\$201.90
SUB-TOTAL	\$1,144.10
TAX	\$0.00
TOTAL DUE	\$1,144.10
PAYMENT	\$1,144.10

BALANCE DUE

\$0.00

Thank you for choosing Horizon Services CUSTOMER AUTHORIZATION

This involce is agreed and acknowledged. Payment is due upon receipt. A service fee will be charged for any returned checks, and a financing charge of 1% per month shall be applied for overdue amounts.

Por phay

Sign here

Date 5/31/2024

CUSTOMER ACKNOWLEDGEMENT

I have inspected all of the work done by Horizon Services, LLC pursuant to the contract terms agreed by me at Patti Sharkey 5413 Pinehurst Drive, Wilmington, DE 19808 USA. I find that all work has been completed in a satisfactory and workmanlike manner. I have been given the opportunity to address concerns and/or discrepancies in the work provided, and I either have no such concerns or have found no discrepancies or they have been addressed by Horizon Services. LLC to my satisfaction. My signature here signifies my full and final acceptance of all work performed by the contractor pursuant to the contract as agreed.

Got pur

Sign here

Date 5/31/2024

I authorize Horizon Services, LLC to charge the agreed amount to my credit card provided herein. I agree that I will pay for this purchase in accordance with the issuing bank cardholder agreement.

XOUL ANG

Sign here

Date 5/31/2024